

Policy on payment, now required in advance of procedures

It is with regret that we have been compelled to change our payment policy to one where payment is required in advance of a procedure (rather than at the time of discharge which was our previous system).

Unfortunately we really had no choice after an ever increasing number of bad debts arising from an inability to pay at discharge, and one case where a client actually “did a runner” with their dog from the visiting room after a thoracotomy for surgery around their dog’s heart!

18/8/2018