

Consent to West Midlands Referrals Ltd for data storage/processing under the General Data Protection Regulation

West Midlands Referral Ltd, 5 Britannia Way, Britannia Enterprise Park, Lichfield, WS14 9UY, 01543 414248

Owner(s) first name(s) _____ Owner(s) surname(s) _____

Referring practice _____

Owner(s) address _____

Owner(s) phone number(s) _____

Email address(es) _____

Name of animals	Species	Breed

I am the **owner/authorised agent** (delete as appropriate) of the animal(s) identified above. I am over 18 years of age and I am authorised to give consent on behalf of any person named on this document, or whose personal information is detailed in part or in full. I will promptly advise of any changes in this information or of changes in my/our willingness to offer this consent. I understand that in the course of providing care for my pet(s), West Midlands Referrals may securely store and share personal information about me/us and about my/our pets with trusted third parties:

Details about me/us and my/our pet(s) may be stored for some years including:

- My/our personal details including full name(s), address, phone number(s), email address(es)
- Clinical notes for my/our pet(s)
- Insurance and financial details
- Recordings of telephone conversations

Details about me/us and my/our pet(s) may be stored:

- On the West Midlands Referrals Ltd computer systems which are secure
- As hard copies (eg Anaesthetic consent forms, GDPR consent forms and insurance documents) which will be kept secure and ultimately will be destroyed as confidential documents

Information about me/us and my/our pet(s) may be shared with:

- General veterinary practices; typically the one that initially referred my pet(s) to West Midlands Referrals Ltd or to other(s) of my choosing if I decide to transfer the care of my pet.
- Insurance companies
- Other referral veterinary practices; when cases need special services like advanced imaging or specialist opinions
- External laboratories; when samples need sending on for analysis
- Hydrotherapy, rehabilitation and physiotherapy centres; when appropriate
- Pet Cremation Services; on the rare occasions when this is appropriate
- Debt collection services; when accounts remain unpaid

Information about me and my pet(s) may be shared by means of:

- Email
- Digital portals (typically for insurance purposes)
- By hard copy by post

I am aware of the WMRs terms and conditions which are available from our reception and also available on the WMTs website. By allowing treatment of my pet(s) at West Midlands Referrals I am accepting these terms and conditions.

Print name _____ Signature _____ Date _____

For office use only: Cirrus GDPR status updated _____ Staff member accepting client' GDPR _____